

# SCPD "Let's Compute" Computer Club

# BITS & BYTES

WWW.SCPD-ComputerClub.org

May 2011 Volume XVI Number 5



## May 24 General Meeting



### The Prez Sez...

By Lyn Morse

I don't know about you, but it seems like this year is flying past at warp speed! Like you, some of my friends have already headed back to their summer homes – kind of makes me remember how I miss the evergreens and Seattle waterfront --- especially with all the wind we've had.

As you can see from the class schedule, there aren't too many classes being offered this month. If ever you've thought of offering a class yourself, these coming months are good ones to give it a try with smaller classes.

By the time you read this, the ballots will have gone out, along with membership renewals for next year. Remember that your ballots must be returned by June 30. For those of you here, drop your envelope in the lock box on the wall to the left as you come in the door to the lab.

There is a fantastic production

Continued on page 6

### Rogue Security Software



#### May 24 General Meeting Rogue Security Software

By Shelia Harbet

Ever boot up and get a warning dialog telling you that your machine is infected? As you sit there watching it count off hundreds of viruses, with names that would scare anyone, you hunt for your credit card so you can buy whatever product they are selling.

Take a deep breath and sit back. You have just been attacked by rogue security software or "scareware." On the surface it looks like your problems would be solved if you just

purchase what they offer and your computer will be cleaned up. Sorry, but that is not the case.

Rogue security software might report a virus, even though your computer is actually virus free. The software might also fail to report viruses when your computer is infected. The worst case scenario is that when you download rogue security software; it will install a virus or other malicious software on your computer so that the software has something to detect and you will believe you got something for your money.

How do you know if you have a fake antivirus application? Here are some of the names you might see:

- Antivirus XP 2008
- ANG Antivirus
- Antivirus Live
- Antivirus 2010
- ByteDefender Security 2010
- WinDefender
- System Doctor
- Spyware Doctor
- Advanced Virus Remover

Continued on page 7



Meeting of April 12, 2011  
Nineteen members attended.

Following a round of introductions, Terry began with seeking our questions about the internet. He offered some tips from "Smart Computing":

- Stereomood.com can play music based on a theme.
- Mobile Web Experience is a growing phenomenon.
- The Groupon.com site offers discounts to subscribers.
- Optical Local Exchange Center (OLEC) can deliver information directly to people connected to fiber optic service.
- Mobile emailing is also growing.

Kerry Greene opined that Internet Explorer 9 (IE 9) is in full release and should be used for improved support and security. Kerry demonstrated a search function in the address bar for internet searches. IE6 and lower are no longer supported by Microsoft. Many items have been moved in IE9 and may appear in different areas on the screen.

Kent McDonald talked about Flash not running on Mac products because Apple favors HTML5 instead. The new internet browsers, IE9, Safari and Firefox 4, all feature HTML5 to better support Cloud Computing and apps within the browser. YouTube currently offers a choice between Flash and HTML5 video formats. (Does this remind you of the VHS vs. Betamax wars?) Microsoft

and Google both have versions of cloud computing. Google's Cloud Connect links a PC running MS Office to the Google Cloud for easy sharing. Windows SkyDrive is Microsoft's link to their cloud. "Cloud Computing" is a term for working on your data through a remote server farm, not somewhere in the sky.

There was a discussion of how sharing is controlled in Google Docs. The creator can keep it private or choose who will be allowed to view or alter documents. Advertising supports the free use sites. There are limits on the amount of storage you can use free.

Picasa is a free program that can organize pictures and has photo editing tools. A class is offered in the lab by our club for Picasa.

New TV sets are now featuring Internet connectivity so you can stream movies from sites like Netflix very inexpensively. If you have an older TV you can get the same Internet connectivity via a Blu-Ray player which not only plays discs but also ties to the network in your home. If you already have Wi-Fi in your home, connecting your TV or Blu-Ray player will not even require a cable.

Kent told us that Microsoft delivered patches for 64 security holes today in Windows (all supported versions). They generally send out patches monthly.

Google invested \$168 million for a solar energy facility in the desert to generate 392 megawatts of power.

Kerry Greene continued with PC news. Microsoft is planning to eliminate the auto-play window that comes up when you

connect a USB device, such as a flash memory stick. You will have to go through "Computer" to find and open devices.

Kerry provided a handout on cleaning up and speeding up a computer. Smart Defrag 2 is a free utility available by download from [www.IObit.com](http://www.IObit.com). Kerry believes it to be faster and more efficient than the program which comes with Windows. Doing this enables your computer to open programs and files faster. He showed how to select the kind of defrag you prefer. You may wish to use CCleaner first to remove unwanted old files. It is available from [Piriform.com](http://Piriform.com). Scroll down the page to find "Download from [filehippo.com](http://filehippo.com)" or "Download from Piriform" to find the free version. Advanced System Care is another useful free utility that Kerry will talk about at the May meeting. Using CCleaner has preferences that can let you decide what to keep when cleaning up old histories and cookies. It will find old temporary files to remove.

There was a discussion on Dell's new convertible touch screen computer and the iPad. New smart phones can help with finding low price comparisons in your area by scanning a product's bar code. There is a smartphone app that can help you find your car in a parking lot.

Next meeting of PCI SIG will be in the computer lab on Tuesday, **May 10 at 7 PM.**

#### Report Contributors:

Kerry Greene  
Terry Kay  
Ken McDonald  
Arlene Faber





by Shirley Allan

Len Heller has agreed to be the "Town Crier" for MacSig, which means he will be sending out the notices to Mac users who are members of Let's Compute to let them know the date, subject and facilitator for the meetings. We all appreciate his acceptance of this duty as Betsy Lewis has been doing it since MacSig first started, and we thank her too for her long devoted service.

This meeting was devoted to Q and A plus a reminder of maintenance tips that came from an IT professional, courtesy of James Logsdon.

The first question had to do with securing your connection to the internet so that neighbors can't use it. Luckily, Kent MacDonald was in attendance and answered that Verizon FIOS modem/router generally comes with a password (but the DSL MODEM/router does not) and Shirley added that of course you should turn off sharing in System Preferences.

This conversation lead to some questions about back-ups and the differences between Drop-Box, iDisk, and Time Machine. Kent explained that there are others out there that are even backing up Time Machine back ups in the Cloud, so you are doubly safe. He mentioned Dolly Drive at \$10 a month, and Len Heller pointed out that Carbonite is less expensive. Shirley uses DropBox, where the first 2 GB are free and you can purchase up to 100 GB (the next level is 50 GB for \$9.99 a month). Lion is rumored to have some sort of drop box feature when it is re-

leased this summer. Others use iDisk where you can download a trial and costs \$99 a year but the discussion groups are saying that that it may soon be free.

This lead to a discussion of the new North Carolina facility built by Apple that may be the future servers for Cloud computing. Apps in the Cloud led to a member suggesting that we look at Mint.com by Intuit that is a free cloud record of your finances. The site says that it uses bank level security. Kent wondered why it would be free from Intuit since they are developing the new Quicken for Mac that is supposed to be comparable to Quicken for the PC.

The rumor mill is rife with the changes that traditionally Apple announces at the WWDC taking place in San Francisco June 6-10. We may hear more about MobileMe and the new Operating System then.

Someone asked about deleting a program from their Mac and Shirley offered App Zapper shareware that has a trial that can be used (purchase is \$12.95), and App Cleaner that is free. They both take the invisible files that are installed with a program off your Mac. Kent said he has used Amnesia by Koingo Software to uninstall applications. It also will create an archive of related files in case you want to restore them and lists untouchable software that you shouldn't remove. It costs \$19.95.

The discussion turned to passwords and Shirley offered that every Mac has Keychain in their Mac Utilities folder where, if you have administrator privileges, you can open your keychain for the Password Category and recover your password by

double clicking on a Name and, with the Attributes button showing, you can click on Show Password. Shirley explained the difference between Apple "updates" versus "upgrades." Kent explained the pros and cons of replacing the lab's PCs with Macs running Windows.

A question about erasing a Flash drive came up and both Shirley and Kent agreed that you can erase the PC formatting with Disk Utility and change it to Mac OS Extended (Journaled) to recover the space used by all the preloaded software on the flash drive.

Shirley closed the meeting by briefly reviewing the five things that IT professionals think new users should know and experience users should remember more often. She said she had removed one of the IT professional's suggestions that said to use a Safari Extension called Click ToFlash (Safari>Safari Extension Gallery>Productivity>Click ToFlash) to prevent any Flash element on a webpage from loading into memory thereby giving faster browsing. Safari Extensions must be turned on in Safari Preferences to use it. Shirley removed it from the list because it forces you to click on a placeholder and then wait and wait until it loads to see the result. It is customizable and may result in faster browsing and increased battery life, but she only recommends things that she likes. Shirley handed out the IT list as we closed the April meeting which suggested the following: don't run applications without installing them, ways to eliminate the spinning beach ball of death, remember to empty Safari's cache, use Disk Utility to solve problems and keep files in the correct places.



# May Feature a Teacher

## Chuck Hellman

Let me tell you a little bit about myself. I have lived in Sun City since 2004, and have met many terrific people. I am a recovered scotch-lover turned wine aficionado—naturally, I'm an active member of the Food & Wine Connoisseurs Club. Other talents—computer consultant, avid sports fan, freelance writer, graphics designer, proficient in Adobe Photoshop and InDesign, a golf historian, and computer nut! I consider myself a pioneer in using computers. Some people call me a computer dinosaur amongst other things!

I am a TALL/BIG, good-looking, 68-year-old Hoosier transplant. I have one son and two grandchildren, two dogs (Chihuahuas- PattyCake and Boo-Boo) and a beautiful girlfriend named Cheryl.

My first hands-on computer experience was with the IBM 1620 computer—it was called the Model T of the computer business. Like first love, this experience made a lasting impression on me. I wrote code using PL1, COBOL and FORTRAN programming languages as well as assembler language for various engineering and business projects.

Not until the mid-1970s, most computer I/O access was via punched cards. Programs and data were punched by hand on a key punch machine, read into a card reader.

The IBM 407 card reader was my life-line. In these good-old-days—I always had a deck of IBM cards in my hands or I was reading a computer print-out. The 407 read my deck of punched cards and printed the output cards on a 132-column line printer. Boy, did I “kill” a lot of trees in those days.

Then came Bill Gates and the internet to change the world and the rest is history.

I'm a real golfer. Golf has always been my first love and one of my niches. Lately I've struggled with my game, but somehow I always pull off one of those wonderful— but all-too-rare—perfect shots that always brings me back to play another round.

As a golf historian and avid reader of golf history, I spent years researching golf's heritage and traditions. Result—I have authored a golf novel entitled, *BOGIE – Golf..* as it was (See [www.BogieGolf.com](http://www.BogieGolf.com)). As a lecturer, I love telling stories about golf, as much as playing the game. Today as a golf historian, I frequently lecture about golf on cruise ships, golf outings and banquets.

After retiring in 1997, Robert Tiritilli, my partner and cartoonist/illustrator, and I wanted to continue our business relationship and develop a new sports project that would put the “F” back into “FUN”! With Bob's unique drawing talent and my writing and computer ability, we decided to publish a series of children's books (*Adventures in SportLand*) that would leave some sort of positive legacy for the future generations of children and, of course, my grandkids. Basically, we wanted to show children right from wrong in our non-violent sports stories. After much deliberation, we decided on a bully theme. (See [www.LuckySports.net](http://www.LuckySports.net)) We found one of the biggest problems a child faces today is BULLYING. Bullies can affect and shape a young child's future views of life, especially in youth sports, where sports should be a fun and growing experience.

In 2009, I decided to teach a computer class—*Introducing PowerPoint 2007*. You know—it is the number one program used worldwide for presentations. Since social networking applications have caused an online revolution, last October I decided to teach a beginner Facebook course. I offered club members a professionally designed series of entertaining PowerPoint presentations on FACEBOOK with music and videos. By teaching this class I was hoping there was a good chance that some of my students could re-connect with people they know, and for me, to enhance my knowledge of what FACEBOOK is all about!

# May Schedule of Classes

| DAY   | DATE   | TIME                   | CLASS  | OS            | BOOK       | TEACHER                           |
|-------|--------|------------------------|--|---------------|------------|-----------------------------------|
| Wed   | May 4  | 1 – 2:50               | E-mail attachments:<br>Sending/ receiving  | PC            | 3          | Shelia Harbet                     |
| Thurs | May 5  | 3 – 4:30               | Word 2007 Basic 1/4  | PC            | 2          | Jan Grenert                       |
| Sat   | May 7  |                        | <b>Open Lab 10:00 to Noon</b>  |               |            |                                   |
| Tue   | May 10 | 1 – 2:50<br><br>7 p.m. | Beginning Mac:<br>Terms/Desktop (1&2/4)<br>PCI SIG   | Mac           | 1          | Shirley Allan<br>Lab              |
| Wed   | May 11 | 1:00                   | Intro. To Firefox 4  | PC/Mac        | 7          | Al Sabsevitiz                     |
| Thurs | May 12 | 3 – 4:30               | Word 2007 Basic 2/4  | PC            | 2          | Jan Grenert                       |
| Sat   | May 14 |                        | <b>Open Lab 10:00 to Noon</b>  |               |            |                                   |
| Tues  | May 17 | 1 – 2:50               | Beginning Mac:<br>System Preferences (3/4)   | Mac           | 1          | Shirley Allan                     |
| Wed   | May 18 | 1:00<br><br>2:00       | PrintShop 23:<br>Customizing Projects<br>Beginning Mac:<br>Preventing & Solving problems (4/4) | PC<br><br>Mac | 4<br><br>1 | Arlene Faber<br><br>Shirley Allan |
| Thurs | May 19 | 9:00<br><br>3 – 4:30   | <b>Board Meeting</b><br>Word 2007 Basic 3/4  | PC            | 2          | Idyllwild Rm<br>Jan Grenert       |
| Fri   | May 20 | 9:00                   | Mac SIG  |               |            | Lab                               |
| Sat   | May 21 |                        | <b>Open Lab 10:00 to Noon</b>  |               |            |                                   |
| Tues  | May 24 | 2:00                   | General Meeting:<br>Rogue Software – Shelia Harbet   |               |            | Speaker's Hall                    |
| Thurs | May 26 | 3 – 4:30               | Word 2007 Basic 4/4  | PC            | 2          | Jan Grenert                       |
| Fri   | May 27 | 2 – 3:20<br>3:30 - 5   | Quicken Basics<br>Quicken Basics   | PC<br>Mac     | 8<br>8     | Dave Rosenthal<br>Dave Rosenthal  |
| Sat   | May 28 |                        | Open Lab 10:00 to Noon   |               |            |                                   |
| Mon   | May 30 |                        | <b>Memorial Day Holiday- Lab Closed</b>  |               |            |                                   |

MAC

## Classes Listed by OS

PC

| MAC Class  | Date                       | Time                 |
|--|----------------------------|----------------------|
| Firefox 4 - Intro  | May 11                     | 1:00                 |
| <b>Beginning Mac:</b><br>Terms/Desktop (1&2/4)<br>System Preferences (3/4)<br>Preventing/Solving<br>problems (4/4) | May 10<br>May 17<br>May 18 | 1:00<br>1:00<br>2:00 |
| Quicken Basics   | May 27                     | 3:30                 |

| PC Class                                | Date    | Time |
|---|---------|------|
| E-mail attachments: send/rec            | May 4   | 1:00 |
| Firefox 4 - Intro                       | May 11  | 1:00 |
| PrintShop 23:<br>• Customizing Projects | May 18  | 1:00 |
| Quicken Basics                          | May 27  | 3:00 |
| Word 2007 Basic 1/4                     | May 5   | 3:00 |
| Word 2007 Basic 2/4                     | May 12  | 3:00 |
| Word 2007 Basic 3/4                     | May 19  | 3:00 |
| Word 2007 Basic 4/4                     | May. 26 | 3:00 |

Continued from page1

# The Prez Sez..

produced by the BBC, "Human Planet", which came my way lately. It's well worth watching and even bookmarking. It's a selection of short videos, with wonderful photography, so copy / paste the link below into your browser and enjoy:

[http://www.youtube.com/watch\\_popup?](http://www.youtube.com/watch_popup?v=2HiUMIOz4UQ&vq=large)

[v=2HiUMIOz4UQ&vq=large](http://www.youtube.com/watch_popup?v=2HiUMIOz4UQ&vq=large)

Another one that came my way that absolutely grabbed my attention was one that showed German candle carving. It's another one to bookmark. You'll want to watch it twice in a row after you know what to watch for!

[http://www.youtube.com/watch\\_popup?v=k7OjRYQAm64](http://www.youtube.com/watch_popup?v=k7OjRYQAm64)

For those of you who like to



plan ahead, mark this date on your calendar; the lab will be closed the week of July 4. Yes, that means no open lab, no classes and no SIGs. An Independence Week for the volunteers – one well deserved!

And my final thought of the month for you: "The trouble with doing something right the first time is that nobody appreciates how difficult it was." (Reader's Digest has great quotes!)



## Print Shop - Customizing projects

### Print Shop for May By Arlene Faber

- Let's make projects look great by learning to customize within the Headline, Text and Photo tools.
- We will try out some of the possibilities that allow you to select special colors, add color to text boxes and even change the shape of the text.
- You will get to try cropping and changing a color picture to black & white.
- Many simple graphics can be color altered too.
- Bring any questions you have had with using the program and we will look at some solutions.

This is not a beginning Print Shop class. You will need some prior experience in working with the program.

**This class will be on May 25 at 1 PM.  
The sign up sheet is in book 4.**



## Keep In Touch

When you are away from our beautiful Sun City you can visit us on the Club web site :

**SCPD-ComputerClub.org**

Or

at the Sun City web site:  
**SCPDca.com**  
Clubs/Lets Compute

# May Monitor and Open Lab Schedule

Continued from page 1

## Rogue Software



| DAY    | DATE | 10-12         | 12-12:50      |
|--------|------|---------------|---------------|
| May 2  | Mon. | C. Chu        | B. Crowley    |
| May 3  | Tue  | H. Cook       | S. Livran     |
| May 4  | Wed  | C. Voelker    | D. Feign      |
| May 5  | Thu  | B. Osborn     | N. Alpert     |
| May 6  | Fri  | J. Manion     | S. Shiffman   |
| May 7  | Sat  | L. Rowe       | <b>CLOSED</b> |
|        |      |               |               |
| May 9  | Mon  | C. Chu        | B. Crowley    |
| May 10 | Tue  | H. Cook       | S. Livran     |
| May 11 | Wed  | C. Voelker    | D. Feign      |
| May 12 | Thu  | B. Osborn     | N. Alpert     |
| May 13 | Fri  | J. Manion     | S. Shiffman   |
| May 14 | Sat  | L. Rowe       | <b>CLOSED</b> |
|        |      |               |               |
| May 16 | Mon  | C. Chu        | B. Crowley    |
| May 17 | Tue  | H. Cook       | S. Livran     |
| May 18 | Wed  | C. Voelker    | D. Feign      |
| May 19 | Thu  | B. Osborn     | N. Alpert     |
| May 20 | Fri  | J. Manion     | S. Shiffman   |
| May 21 | Sat  | L. Rowe       | <b>CLOSED</b> |
|        |      |               |               |
| May 23 | Mon  | C. Chu        | B. Crowley    |
| May 24 | Tue  | H. Cook       | S. Livran     |
| May 25 | Wed  | C. Voelker    | D. Feign      |
| May 26 | Thu  | B. Osborn     | N. Alpert     |
| May 27 | Fri  | J. Manion     | S. Shiffman   |
| May 28 | Sat  | <b>CLOSED</b> | <b>CLOSED</b> |
|        |      |               |               |
| May 30 | Mon  | <b>CLOSED</b> | <b>CLOSED</b> |
| May 31 | Tue  | H. Cook       | S. Livran     |

Many of these names are very similar to real programs and in your panic you get hooked into buying them. When you try to access the internet you are taken to the site for this software and no matter what address you type in it keeps going to this site. This is because the rogeware has hijacked your browser settings and you need to reset your internet connection. Another sign is you try to run programs and they do not open or you see unsolicited pornography on your PC. Come to the May 24th General Meeting and learn how to protect yourself from being held hostage by a rogue virus and what to do if you are attacked. It is a huge problem because they block virtually everything you try and run, including real ant-malware tools. The most important thing to remember is **DO NOT BUY ANYTHING** and immediately remove the software. Some of these programs are somewhat easy to remove while others might require some help. If you need help, call someone who can help you.

## Remember to Vote



## Renew Membership

# May General Club Information

## Meeting Schedule



|                       |              |         |
|-----------------------|--------------|---------|
| PCI SIG .....         | May 10 ..... | 7:00 PM |
| BOARD MEETING .....   | May 19 ..... | 9:00 AM |
| MAC SIG .....         | May 20 ..... | 9:00 AM |
| GENERAL MEETING ..... | May 24 ..... | 2:00 PM |

### "Let's Compute" Officers

|   |                    |                          |
|---|--------------------|--------------------------|
| Lyn Morse, President .....                      | 760-345-4466 ..... | lynmorse@aol.com         |
| Shelia Harbet, VP Education .....               | 760-360-7146 ..... | shelia@csun.edu          |
| Jan Grenert, Secretary, Newsletter Editor ..... | 760-360-9085 ..... | jpgrenert@dc.rr.com      |
| Kent McDonald, Director of Communications ..... | 760-345-2931 ..... | rkmcdonald@earthlink.net |
| Linda Espinoza, Treasurer .....                 | 760-200-9299 ..... | puanianoi@aol.com        |
| Barbara Kaye, Director of Maintenance .....     | 760-772-6520 ..... | barbarak1775@aol.com     |
| Sharon Kiel, Director of Programs .....         | 760-772-0745 ..... | srkpd@dc.rr.com          |

### Committee Chairs

|                            |                          |
|----------------------------|--------------------------|
| Betsy Lewis .....          | Finance Review Committee |
| Open .....                 | Computer Sale            |
| Nominating Committee ..... | Bob Osborn               |
| News & View Writer .....   | Yvonne Michelsen         |

### Volunteer Coordinators

#### Call to volunteer:

|                            |                             |          |
|----------------------------|-----------------------------|----------|
| 35 MM Scanner Coordinator  | George Hans .....           | 345-3875 |
| General Meeting Volunteers | June Cross .....            | 345-7876 |
| Supplies                   | Sharon Kiel .....           | 772-0745 |
| Monitor Coordinator        | Moe Sullivan .....          | 772-4416 |
|                            | Email: modwenas@hotmail.com |          |

### May Teachers

|                      |              |
|----------------------|--------------|
| Shirley Allan .....  | 760-345-5087 |
| Arlene Faber .....   | 760-299-3933 |
| Jan Grenert .....    | 760-360-9085 |
| Shelia Harbet .....  | 760-360-7146 |
| Dave Rosenthal ..... | 760-772-7029 |
| Al Sabsevitiz .....  | 760-772-3025 |

### May Lab Monitors

|              |                 |
|--------------|-----------------|
| David Feign  | Leonette Rowe   |
| Sandy Livran | Sara Shiffman   |
| John Manion  | Charlie Voelker |
| Bob Osborn   |                 |

### 35 MM Scanner Monitor

George Hans

July 4 - July 9  
Computer  
Lab Closed



Publication of the SCPD  
"Let's Compute" Computer Club  
Address Correspondence to:  
Bits & Bytes  
38180 Del Webb Blvd.  
Palm Desert, CA 92211

Bits & Bytes is distributed to current members of the SCPD "Let's Compute" Computer Club, which provides this publication for informational purposes only. The club neither endorses nor promotes any of the products or services that have been mentioned or suggested herein, or at any meeting, and assumes no responsibility or liability